

# Improving Medicare Post-Care Care Transformation (IMPACT) Act: Connecting Post-Acute Care Across the Care Continuum

Regina Gomez, Director of Quality Management

Madonna Valencia, Chief Nursing Officer

David Snyder, Manager of Rehabilitation Programs

Michelle Fouts, Director of Pharmacy

Jennifer Carton-Wade, Assistant Hospital Administrator

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## Foundational Principles

- Enable Innovation
- Foster learning organizations
- Eliminate disparities
- Strengthen infrastructure and data systems

## Goals

- Make care safer
- Strengthen person and family centered care
- Promote effective communications and care coordination
- Promote effective prevention and treatment
- Promote best practices for healthy living
- Make care affordable



IMPACT Act requires PAC providers to report standardized assessment data for the following Quality Measure Domains by the following dates:

|  | LTCH    | IRF     | SNF     | HH     |
|--|---------|---------|---------|--------|
| <b>Quality Measure Domains</b>   |         |         |         |        |
| Functional status/ cognitive function  | 10/1/18 | 10/1/16 | 10/1/16 | 1/1/19 |
| Skin integrity   | 10/1/16 | 10/1/16 | 10/1/16 | 1/1/17 |
| Medication reconciliation  | 10/1/18 | 10/1/18 | 10/1/18 | 1/1/17 |
| Incidence of major falls   | 10/1/16 | 10/1/16 | 10/1/16 | 1/1/19 |
| Communicating the existence of and providing for the transfer of health information and care preferences | 10/1/18 | 10/1/18 | 10/1/18 | 1/1/19 |

The measure domains provided in the Act are not exhaustive.





- Standardized and interoperable data elements
- Exchangeable information across the care continuum including hospitals, post acute care facilities, home health agencies, and other providers (e.g., home and community based service providers and pharmacists)
- So what? Why do we need Standardized and Interoperable data elements?
  - Currently, these providers and other actors don't really need to work well together
  - They are only working well enough to be successful with FFS

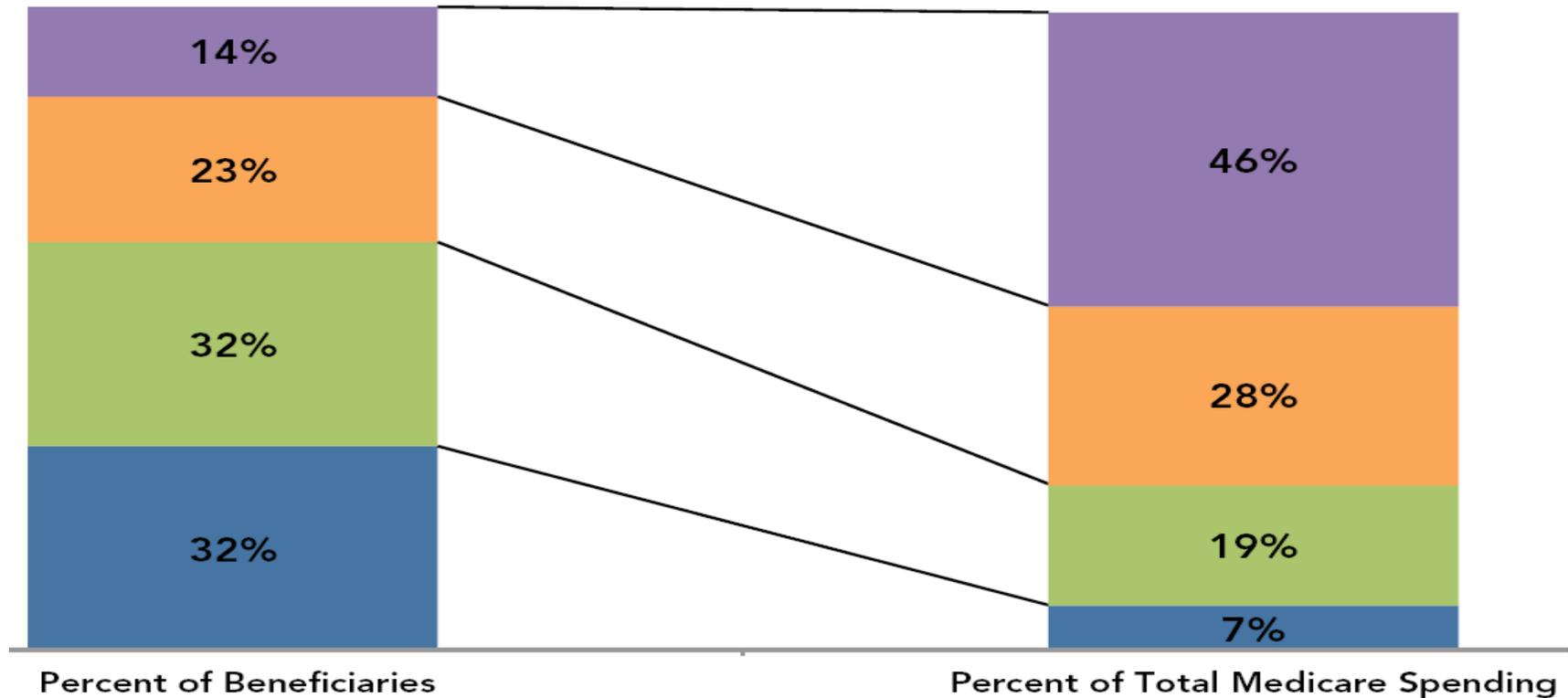


- Value Based Payments (VBP) pays for outcomes and not for the volume of services
- Total cost of care for a population
- Must focus on the most complex individuals who:
  - Drive most of the costs; and
  - Get care in multiple sites from multiple providers



# Proportion of Medicare Spending

■ 0 to 1 Condition   ■ 2 to 3 Conditions   ■ 4 to 5 Conditions   ■ 6+ Conditions



Source: 2012 Medicare Chart Book: <https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/Chronic-Conditions/2012ChartBook.html>





- Requires effective communication between sites
- To create safer transitions of care for those with the most complex issues
- To improve coordination of care across all sites with a shared care plan
- These new connections will rely on the electronic exchange of standardized and interoperable information



## Implications:

- Timely submission of data
  - SNFs that do not submit required quality reporting data to CMS by October 1, 2017, will have their annual payment reduction lowered by two percentage points for FY 2018, which begins October 1, 2017
- Prompt and Comprehensive Assessment:
  - To initiate interventions to resolve problems
  - Correct coding on MDS and IRF PAI
  - Avoid worsening ADL functions and skin integrity



## Completed Actions:

- System Application Upgrade
  - IT upgrade to IRF PAI application IRVEN in August 2016 to sync with new changes
- Trainings
  - 3 DAY MDS Training in September 2016 for MDS Coordinators, Licensed Nurses and other Clinicians to learn additional MDS fields and other changes
  - IRF PAI Training on coding changes and additional sections
- Webinars
  - CMS Webinars on milestones and updates
  - California Hospital Associations webinars on impact to payments and quality
  - AANAC webinar on coding changes



## Performance Improvement Plan For Improved Outcomes:

- Centers of Excellence for
  - Dementia Care
  - Rehabilitation
  - Geriatric
  - Palliative Care
  - Respite
  - HIV Care
  - Behavior Management
  - General SNF
- True North Metrics Goals
  - Pressure Ulcer
  - Falls with Major Injury



- Medication Reconciliation is the formal process of ascertaining an accurate medication list during transitions of care
  - Completed by pharmacy for all admissions and discharges to the community
  - IMPACT act will create formalized data capture
  - LHH Pharmacy working on standardizing process



- **Clinical Documentation**
  - **SFGetCare – July 2017**



- Improve communication of care plans to entire treatment team within LHH and with our Network partners after patient transitions to another level of care
- Improve efficiency of communication of IRF-PAI and MDS information
- Improved operational efficiency of Therapy team, reducing redundant and time consuming workflow's, allowing for more focus of staff attention on direct patient care.



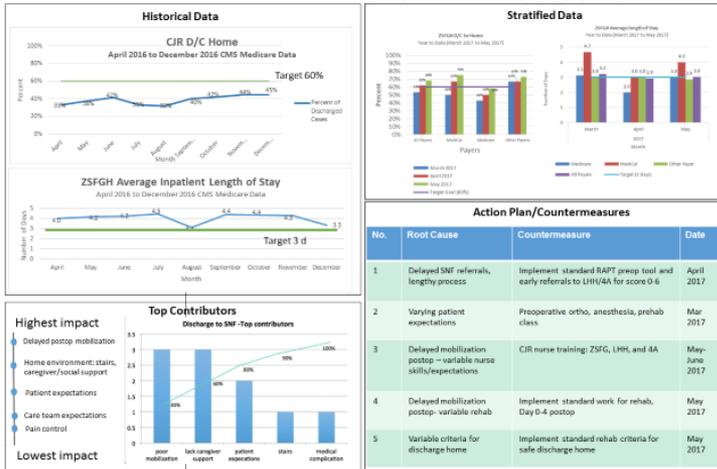
## Performance Improvement Work

Actively participating in Network Comprehensive Care for Joint Replacement Model (CJR)

- Mapping out current care delivery model
- Looking for opportunities to standardize and operationalize best practice
- Developing standard work:
  - Communication
    - Improving lines of communication both internally at LHH and with our Network Partners
  - Developing clinical pathways in effort to standardize best practice to optimize outcomes and minimize utilization of Rehab Services

Title: Improving value of care for comprehensive joint replacement  
True North Metric: Safety

Owners: Gupta, Togood, Levardo  
Target: Increase safe discharges to home from 44.8% to 60% by June 30, 2018  
Reduce inpatient acute LOS from 4.2 days to 3.0 days by June 30, 2018  
Reduce post-acute LOS from 32.8 days to 15 days by June 30, 2018



Lessons learned from CJR could apply to many other common clinical pathways.



- Promote person-centered care with discharge planning
  - Continue discharge planning from acute care
  - Strengthen resident/family engagement as partners in their care
  - Emphasize prevention and treatment of chronic disease
  - Support community re-integration



- Improve communication and coordination of care pre and post-transfer from these settings (including sharing data for analysis and performance improvement):
  - Acute Care
  - Skilled Nursing Facility
  - Health at Home
  - Primary Care
  - Transitions
  - San Francisco Health Plan



## Thank you!

### Note:

Certain slides in this presentation were taken directly from CMS presentation on the IMPACT Act: Connecting Post-Acute Care across the Care Continuum National Provider Call that was held on February 4, 2016, by the Medicare Learning Network.

